



GLOBAL CARE & CLEANLINESS COMMITMENT



SAFETY FIRST, WELLBEING ALWAYS

I hope you, your family and loved ones are staying healthy and well.

Our priority for welcoming guests, customers, and colleagues back is doing it with your safety and wellbeing in mind.

Mark Hoplamazian
**President and Chief
Executive Officer**
Hyatt Hotels Corporation

Mark

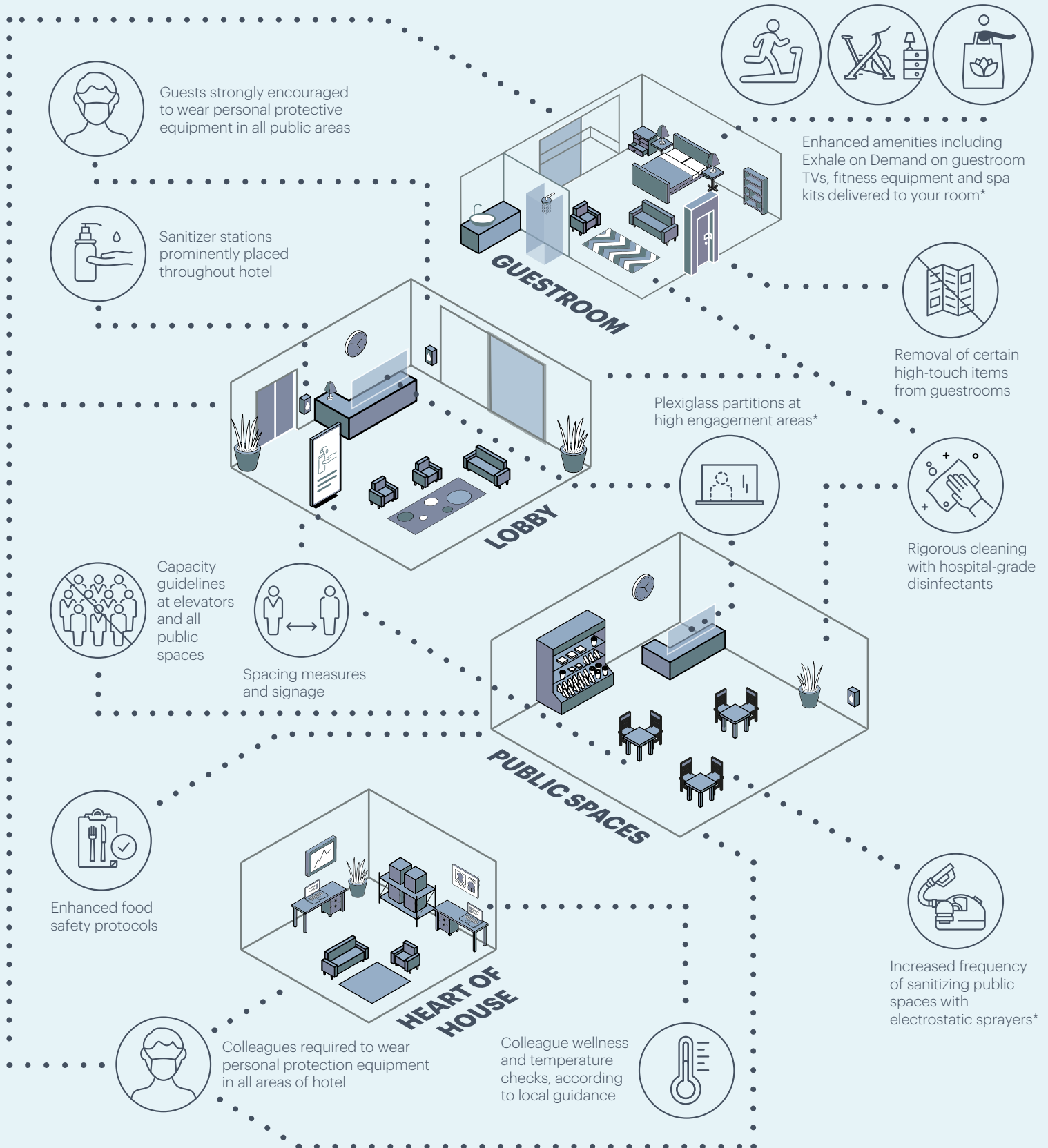
Our purpose at Hyatt—to care for people so they can be their best—is guiding our decisions as we support you and your time with us.

Hyatt's Global Care & Cleanliness Commitment builds on our existing rigorous safety and cleanliness protocols and includes:



CLEANLINESS AND SAFETY: CARING FOR OUR GUESTS AND COLLEAGUES

Additional measures are being taken in an effort to ensure the peace of mind and safety of you and our colleagues.*



*Use varies by hotel

LESS CONTACT, MORE CARE

New and enhanced digital amenities in the World of Hyatt app can put you in control of how you connect with us.*



Contactless
check-in,
checkout and
hotel stay bill



Mobile Entry



Food and
beverage
mobile
ordering

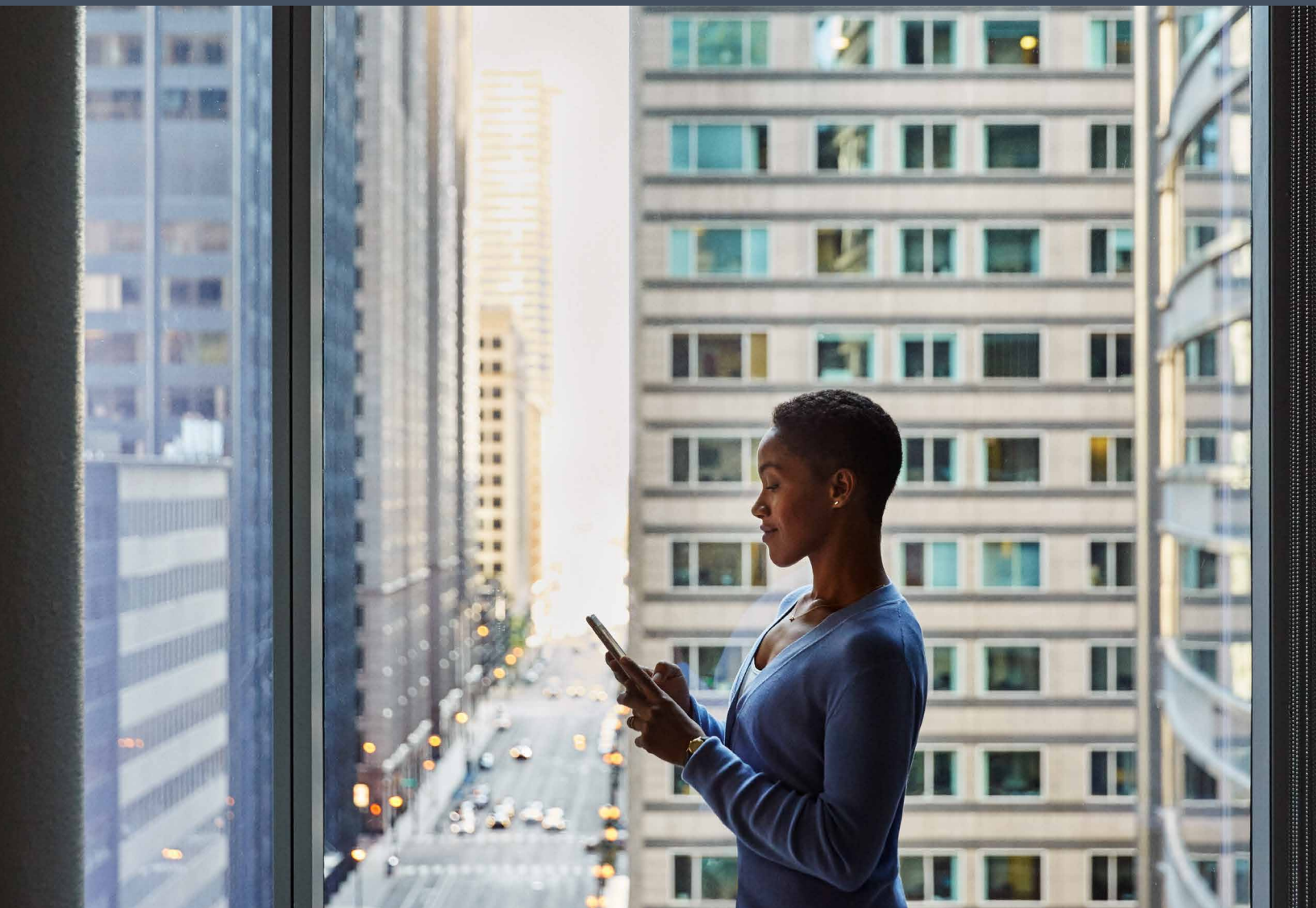


Request items
to your room



In-room
Chromecast

*Availability varies by hotel.



WELLBEING WHERE YOU ARE

Our commitment also focuses on a more holistic sense of wellbeing including digital experiences designed to help you feel, fuel and function from the comfort and convenience of your guestroom, home or transit in-between.



Curated
meditations
from Headspace
in the World of
Hyatt app



Workout in-room with
Exhale on Demand



Virtually connect with Hyatt
colleagues until we can be
together again.
hyatt.com/together

hyatt.com/care-and-cleanliness



TIMELESS PORTFOLIO

PARK HYATT®

M/RAVAL

GRAND
HYATT



HYATT



BOUNDLESS PORTFOLIO

ANDAZ

Alila



HYATT
CENTRIC

exhale
SPA + FITNESS

INDEPENDENT COLLECTIONS



joie de vivre
HOTELS & RESORTS

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